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Boltblue adopts NTL orphans

Eleventh hour rescue

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Mobile portal Boltblue is to adopt 90,000 NTL's non-cable ISP customers from the end of the month.

It was feared that the customers would be left orphaned with no ISP after the cableco's pledge to support the former Cable & Wireless Communications (CWC) customers expires on November 30.

Last year NTL acquired the retail cable business of CWC but "technical reasons" meant that not all these could be migrated to the NTL service.

In September, NTL caused an uproar when it wrote to these customers explaining that the service would be terminated at the end of November.

Now, though, Boltblue has stepped in to offer [a service](#) [1] for some 90,000 customers.

Said Michael Brown, CEO of Boltblue: "We have set up the smoothest possible transition: no change in password or email address will be required."

The result should be that customers see no change in their service. ®

Related Story

[NTL terminates Net access for CWC customers](#) [2]

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1. <http://www.boltblue.com/welcome>
2. <http://www.theregister.co.uk/content/archive/21845.html>

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